

Important note:

In order to ensure compatibility of the W&T USB Interfaces with current Windows drivers and with Linux and Apple OS X systems, effective immediately all USB Interfaces include again the uniform Product ID 0x6001. This means that older drivers requiring Product ID 0xCB68 for Interfaces 38011 and 38211 are no longer being used.

This measure in turn means that in many cases it is no longer necessary to install the W&T drivers. Of course you can find the current Windows drivers also on the respective W&T USB Interface Web pages.

Older Interfaces model 38011 and 38211 can be brought up to current status using a tool.

For this you need:

1. A Windows PC
2. A W&T USB driver, Version 2.2.4 or older, for devices having Product ID 0xCB68
3. The patch program patch.exe
4. A new USB driver, Version 2.4.6 or newer, for USB devices having Product ID 0x6001, since as a result of the patch the ID of the Interface is changed to this value.

Procedure:

1. Please remove all W&T USB devices from your PC.
2. Remove any installed W&T and FTDI USB drivers using the „FTDI Clean“ tool (Run from ftclean.exe). Uninstall all Windows update drivers for FTDI devices under Software in the Control Panel.
3. Now please attach your W&T Interface 38211 or 38011 to the USB port.
4. After new hardware is detected you are prompted to install a driver for the USB Interface. At this point you must select the old driver (Version 2.2.4).
5. After successful installation of the old driver, please run the patch.exe program.
6. Then disconnect the Interface from the USB port.

Repeat steps 3 – 6 for all devices having article number 38211 and 38011.

7. Connect the modified USB Interface again to the USB port.
8. As a result of the change in the Product ID during the patch process a new USB device is added. During this installation you must select the new driver.