

Technical Support

In appropriate cases we are able to offer support via remote access to your computer.

As the remote desktop application we use *AnyDesk*.

You can find the download link of the tools required on your system at:

<https://anydesk.com/en/downloads>

or for Windows systems also on our Web site at:

<https://www.wut.de/ad>

The downloaded *anydesk.exe* is directly executable, and requires no installation on your computer without your express permission/request. After starting, in order to connect to your computer we need the workstation ID shown at upper left:



You must then accept the connection we initiated:



Do you have additional questions?

No-wait group number for the support team: **+49 202 / 2680-110**